

Speed
Accuracy
Value
Ease



About

Data Direct FZ LLC

(Established in 2002 as a Limited Liability Company LLC)

- 100+ employees
- Outsource Contact Centre Solutions
- Loyalty Program development & management
- CRM and Data Analytics Center
- Archiving Solutions, Records Management, ECM & BPM technologies

Data Direct has in-depth experience across industries backed by state-of-art technology, outstanding infrastructure and a team of experienced specialists who provide tested solutions that meet our client's challenges, across sectors like Retail, Banking, Oil & Gas to Health, Telecommunications and Government entities.

We believe in customer driven and result-oriented approach to delivering business process outsourcing solutions. Our versatility in solving problems has positioned us as a trusted and reliable service provider.

We offer the following under Facilities Management & Outsourcing Services:

Experience

Services

Lead Generation
Tele Sales
Inbound Customer Support
Loyalty Member Support Services
Research & Surveys
Data Cleansing and Enrichment
RSVP
Mail Room Management
Direct Marketing (Email/SMS/Whats App)
Loyalty Program Development
Archiving and Records Management
Enterprise Solutions

Industries

Banking & Finance
Bancassurance
Personal Finance Management
Information Technology
FMCG
Retail
Automotive
Government Entities
Healthcare

Why

Data Direct FZ LLC

24/7 Support and operations
MIS & Analytics on Customer Interaction
Transaction Analysis
Cost Effective Solutions
Experience across Industries
Customer Focused
Business Insight
Servicing Clients across Middle East



Our Clients



National Bank Of Abu Dhabi

Microsoft

Oman Insurance

Chartis

Henkel

Abu Dhabi Judiciary

HP

Cisco


UAE Ministry Of Labour

RAK Government

Sharjah Cooperative Society

RTA

& Many More...

A blurred background image showing a woman with blonde hair working at a computer in an office setting. The lighting is warm, with a red glow at the bottom of the page.

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